

# Stolen or Burnt Vehicle

## claim form



- ▶ We recommend that you read the Claims section of your policy.
- ▶ Please answer all the questions on this form. If a question does not apply to your claim, please answer 'N/A'.
- ▶ You must not incur any expense (unless it is to minimise the loss), or admit fault, without our permission.
- ▶ **THE DRIVER OF THE VEHICLE (OR THE PERSON WHO WAS IN CHARGE) MUST SIGN 'PART L' OF THIS FORM.**

### 1 DETAILS OF DRIVER OR PERSON IN CHARGE

Full name of driver/person in charge of the vehicle before the theft

Postal address

  

Preferred contact number

Best time to contact

Relationship to the Insured:

Spouse  Son  Daughter  Other – specify

Did the last person to use the vehicle have the owner's permission?

Y  N

### DRIVER'S HISTORY FOR PERSON IN CHARGE OF THE VEHICLE

Has the driver ever been refused vehicle insurance or had a policy cancelled or not renewed?  Y  N

In the past five years has the driver:

(a) been involved in a motor accident?  Y  N

(b) been convicted of a driving offence or issued with an offence or infringement notice (including speeding)?  Y  N

(c) been disqualified from driving or had license endorsed, cancelled or suspended?  Y  N

If you answered "yes", to any of the questions above, please provide details below:

  
  

### 2 THE INSURED VEHICLE

Does the vehicle have an alarm / immobiliser?  Y  N

If "yes", please provide details below:

  
  

(a) Was the device factory standard?  Y  N

(b) Was the device active at the time of theft?  Y  N

Did your vehicle have any identifying features? (eg: stickers, badges, sign writing)  Y  N

If "yes", please provide details below:

  

What type of wheels did the vehicle have?

Manufacturer's Standard  Mag Wheels  Other

If "other", please provide details:

  

Was there any existing damage to the vehicle?  Y  N

If "yes", please provide details:

  

Were there any existing mechanical issues?  Y  N

If "yes", please provide details:

  

Is there any other insurance on this vehicle or accessories?  Y  N

If "yes", please provide details:

  

Have you been trying to sell the vehicle?  Y  N

If "yes", please provide details:

  

### 3 OWNERSHIP AND FINANCE

Who is the registered owner?

When did you buy the vehicle?

Who did you buy the vehicle from?

#### 4 HOW THE LOSS HAPPENED

Who parked the vehicle?

When was the vehicle parked?

Date

Time

AM / PM

Was the vehicle securely locked?

Y  N

If "no", please provide details:

  

Please indicate whether these applied to your vehicle when it was left by the last person to use it:

- all windows wound       up all doors locked  
 boot or hatch locked       steering lock fitted  
 alarm operating       immobiliser operating

What was the car being used for in the hours leading up to the theft?

  

Who discovered the theft?

How was entry gained?

Are there signs of forced entry or tampering with the ignition?

Y  N

*(Broken glass on the ground where the car was stolen, tools or evidence left at the scene etc)*

If "yes", please provide details:

  

How did you find out the vehicle was stolen?

  

Were any other vehicles in the same area broken into or stolen?

Y  N

If "yes", please provide details:

  
  

#### 5 KEYS

Do you have the keys for your vehicle?

Y  N

If "no", where are they?

How many sets of keys are there for the vehicle?

Where were the keys at the time of the theft?

Where are the keys now?

Did anyone else have keys to the vehicle?

Y  N

If "yes", please give their details (name, address, contact phone)

  

Did anyone else regularly use the vehicle, but not have a set of keys?

Y  N

If "yes", please give their details (name, address, contact phone)

  

Please show whether these applied to your vehicle when it was left by the last person to use it:

(a) keys left in the ignition

Y  N

(b) keys elsewhere in the vehicle

Y  N

If "yes", to (a) or (b) please provide details:

  

#### 6 POLICE REPORT

Has this loss been reported to the Police?

Y  N

If "yes", when was the theft reported to the Police?

**IF "NO", IT MUST BE REPORTED TO THE POLICE.**

Is a Police Complaint Acknowledgement attached?

Y  N

If "no", please provide the details below:

Reported by

to (Station Name)

Complaint Ref. No.

Name of Attending Officer

Do you know who the offender is or do you suspect someone?

Y  N

If "yes", please provide details::

  

#### 7 OTHER EQUIPMENT

Please indicate if any of these were fitted to your vehicle at the time of theft and provide details (make, model, age, serial numbers etc):

Radar detector, details

  

Roof rack or carrier, details

  

Child safety seat, details

  

Stereo / MP3 / CD system, details

  

If you have a Stereo how was it fitted?

factory fitted by the manufacturer

installed by you since you purchased the car

not manufacturer fitted, but in the car when you purchased it

Has the stereo or any of the items listed above been specified on your policy?

Y  N

## 8 RECOVERED VEHICLES

### ONLY COMPLETE PART H IF THE VEHICLE HAS BEEN RECOVERED

What date was the vehicle recovered?

How long was the vehicle missing?

How was entry gained?

Please indicate the condition of the vehicle when it was recovered?

- |  |  |
|--|--|
| <input type="radio"/> no apparent damage     | <input type="radio"/> damaged              |
| <input type="radio"/> vandalised             | <input type="radio"/> burnt out            |
| <input type="radio"/> flooded                | <input type="radio"/> stripped             |
| <input type="radio"/> stripped and burnt out | <input type="radio"/> stripped and flooded |

Is the ignition damaged?  Y  N

If "yes", please provide details

  
  

Was the vehicle involved in an accident while missing?  Y  N

If "yes", please provide details

  
  

Is the car still drivable?  Y  N

Where is the vehicle located at present?

Where is the vehicle located at present?

How did the vehicle get to its current location?

## 9 OTHER DETAILS

Is there any other information which would help us with your claim?  Y  N

If "yes", please provide details

  
  
  
  

Please tick any of the following documents you can give us, and supply them with this form

- |  |   |
|--|---|
| <input type="radio"/> ownership papers vehicle | <input type="radio"/> inspection certificate      |
| <input type="radio"/> service manual           | <input type="radio"/> receipts for servicing      |
| <input type="radio"/> owners manual            | <input type="radio"/> other (please give details) |

  
  

## 10 DECLARATION

I/We

1. Declare that to the best of my/our knowledge the information provided in support of the claim is correct and complete in all ways and there is no further information relevant to the claim.

Please Note: The collection of this information is required under the terms of your policy in order for the claim to be evaluated.

Failure to provide complete and correct information may result in the claim being declined.

2. Agree to provide any further information that may be required;
3. Authorise the disclosure and obtaining, of my/our personal information in respect of this claim, to and from parties including Insurers, intermediaries and other members of the Insurance Industry, the insurance Claims Register PO Box 474, Wellington, where information is retained and made available to other insurers and other parties relevant to your claim including those with a financial or commercial interest in, and/or involved in the repairing or replacing of, the subject matter of the claim.
4. Understand I/we have certain rights of access to and correction of my/our personal information pursuant to the Privacy Act 1993; and
5. All information collected will be held by Target Insurance, 188 Quay Street, Auckland and/or the Insurer.

### PLEASE NOTE:

- We gather information about you (including your claims history) to consider your claim. The terms of your insurance policy require you to supply this information, and if you do not to provide it, or if you provide any false or untrue information, we may decline your claim.
- Your claims history is passed onto, and held by, Insurance Claims Register Limited. This enables other insurers you deal with to access it, and prevents fraudulent claims.

SIGNED BY THE DRIVER

Date

SIGNED ON BEHALF OF ALL INSURED

Date